



**RETURNED AND SERVICES LEAGUE OF AUSTRALIA (QUEENSLAND BRANCH)
REDLANDS SUB BRANCH INC**

Full Time – Restaurant Manager

Redlands RSL are seeking an enthusiastic and passionate **Restaurant Manager** for our Sails on Shore Restaurant who wants to make a difference and develop their future within the industry. In this role you will join our dedicated team in delivering high quality customer service to our members and guests.

This is a **full-time above award salaried position** where you will be managing, leading and motivating our front of house team. You will be an industry professional who presents with a welcoming smile and focuses on the guest experience whilst maintaining a strong and organised front of house team.

As our Restaurant Manager you must have the ability to multi task in a busy environment with the capacity to also problem solve quickly on the spot. You must be available to work any day including night, weekends and split shifts and believe you have the following knowledge, skills and experience–

- Minimum of 3 years industry experience in a similar role within a fast-paced restaurant;
- Ability to maintain safe and clean working conditions and have knowledge of Food Safety (HACCP) and liquor regulations, including holding a current Queensland Responsible Service of Alcohol (RSA) certificate;
- Prior experience utilising an integrated Point of Sale (POS) system;
- Nurture a positive working environment and lead by example;
- The ability to build a strong rapport with members and guests;
- Must have exceptional organisational, leadership and customer service skills;
- Ability to monitor employee's performance and presentation and provide coaching, training and guidance to new and existing staff when needed;
- You will be required to have a strong presence on the floor, be hands-on and proactively manage customer service levels;
- Food and wine knowledge an advantage;
- A positive and respectful management style that will set the benchmark for a dynamic team.

If you are a team player, a leader of people, have a passion for excelling in customer service and wish to further your career in a management role please email a cover letter and your Resume to peter.harrison@redlandsrsl.com.au.

We thank you for taking the time to apply, however, we are only able to contact those selected for an interview.

RECRUITMENT AGENCIES PLEASE NOTE - UNSOLICITED RESUMES, EMAILS & PHONE CALLS WILL NOT BE ACCEPTED