

DUTY MANAGER

Redlands RSL

Cleveland, Brisbane QLD

Management (Hospitality & Tourism)

Full time

Posted just now

[More jobs from this company](#)

Apply for DUTY MANAGER at Redlands RSL

[Quick apply](#)

Let 2023 be the year for a change and join the team at Redlands RSL – one of Redland Coast's largest and vibrant hospitality venues!! Our renovations are complete and we are now looking for an experienced full-time Duty Manager that has an outgoing personality and exceptional customer service skills. We are offering above award remuneration to the right candidate to fill this position. The successful applicant must have the ability to supervise and assist a team of staff in a busy environment, and have a genuine passion for the industry

Essential Requirements to be considered are –

- Minimum 3 years industry experience;
- Current RSA, RSG, RMLV, Approved Managers Licence, and National Police Check;
- Full understanding of bar and gaming operations with food operations experience an advantage;
- Extensive knowledge of Liquor and Gaming Regulations;
- Money handling skills, including cash balancing, banking and reporting;
- Excellent communication skills with the ability to liaise with staff, contractors, members and visitors;
- High levels of computer literacy;
- Excellent organisational skills and attention to detail and good time management skills;
- Keen eye for detail, generate motivation and enthusiasm within the team;
- Nurture a positive working environment and lead by example;
- The ability to build a strong rapport with members and guests;
- Must have exceptional organisational, leadership and customer service skills;
- Ability to monitor employee's performance and presentation and provide coaching and guidance when needed;
- You will be required to have a strong presence on the floor, be hands-on and proactively manage customer service levels;
- Must be able to work a rotating roster of weekdays, nights, weekends and public holidays;
- Probation period and remuneration package dependent on experience.

If you are a team player, a leader of people, have a passion for excelling in customer service and wish to further your career in a management role please email a cover letter and your Resume [to peter.harrison@redlandsrsl.com.au](mailto:peter.harrison@redlandsrsl.com.au) by Friday 31st March 2023.

We thank you for taking the time to apply, however, we are only able to contact those selected for an interview.

RECRUITMENT AGENCIES PLEASE NOTE - UNSOLICITED RESUMES, EMAILS & PHONE CALLS WILL NOT BE ACCEPTED